

Respecting you, your privacy and any information you share with us

It is important to understand that your Family Support Worker will need to share information with Derbyshire County Council and other agencies that may be able to offer you support. This will help them to work together to offer you the best possible support and outcome.

Each agency providing a service to you is responsible for keeping your personal information secure and up-to-date. Information about you is protected by law and must be treated carefully.

You have the right to ask the agency supporting you what information they hold and what they are using it for. Belper School's Privacy Notice can be viewed on our website www.belperschool.co.uk

More information

www.belperschool.co.uk/familysupport

The Early Help Assessment (EHA)

Support for parents, carers and families within the
Belper Cluster Collaboration



What is an Early Help Assessment (EHA)? It is how people from different agencies (practitioners) should work with you to support any areas of need that your family may like some help with.

Helping you to help your family is the key principle of early help.

It starts with a conversation between you and the person who gave you this leaflet.

- ❖ The conversation looks at different areas of life for you and your family
- ❖ You can talk about how things are going for you with home, housing, work or gaining employment, health, school, college, any social or community issues
- ❖ The conversation will highlight what you feel is working well and what you feel could work better for you and your family
- ❖ It helps to understand what the most important issues are for you
- ❖ After your conversation, you and the worker will be able to agree whether you just need some information or advice, or if you need a bit more support

Things to remember

- ❖ You may just need some information for a single area of life, like housing or money management
Please see the Family Support area of our school website: <https://www.ambergateprimaryschool.co.uk/>
- ❖ You may have a conversation with a worker, who suggests using the Early Help Assessment form to record information; this only happens with your agreement
- ❖ Understanding the needs of everyone in your family is important when trying to improve things. To do this, the worker may speak to you about gaining 'the voice of the child' or other people who live with you



Keeping track of how things are going for you and your family

If other agencies are needed to help you make things better, then regular meetings are held with them. This should happen on days and times to suit you and your family. This is done to help bring down the number of different appointments or phone conversations you might otherwise need to have. The meetings are usually called 'Team Around the Family' (TAF) Meetings.

It is important that you know that agencies are working together and alongside you to make things better. The person who has the initial conversation with you, or leads any meetings, will look to make sure everyone is taking appropriate and agreed actions. This person will be your 'Lead Practitioner'.

You will be given a copy of your Assessment and Action Plan.